



A Guide to Auction Bazaar's E-Auction Portal

Revolutionizing Agricultural Trade
with Transparency and Efficiency



Our Vision

To create a transparent, efficient, and fair trading platform for agricultural produce.

Our Mission

To empower farmers, benefits buyers, and streamlines the agricultural supply chain.

Auction Bazzar

Step 1: New User Sign Up

Welcome To Auction Portal


Please enter your details to get started

Email/Mobile*

Password*

☐ Remember me [Forgot Password](#)

[Sign-In Using OTP](#)
Don't have an account? [Sign-Up](#)

Powered by  **RADIANT**
INFONET

Go To Auction Bazzar E-Auction Portal & Click on Sign-Up

Auction Bazaar

Step 2: Enter Email/Mobile No. & GST Number (For Verification)

Click on “I Agree to Terms & Conditions and Privacy Policy”

Let's Get Started


Please enter your details to get started

Email/Mobile*

GST Number*

☐ I agree to [Terms & Conditions](#) and [Privacy Policy](#)

Continue

Powered by  **RADIANT**
INFONET

Enter Email/Mobile & GST Number

Auction Bazaar

Step 3: OTP Verification


Verify your Mobile Number

OTP has been shared to +91****17311 [Change](#)

Enter OTP *

Sign Up

Not Received ? Retry 01: 53

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INFONET

Enter the OTP received
on your Email/Mobile

Auction Bazaar

Section 1: User Onboarding

1



- ✓ Sign-Up via Mobile Number/Email ID
- ✓ Enter GST Number
- ✓ Complete OTP Verification
- ✓ Select your User Type
- ✓ Enter your User Primary Role
- ✓ Create Password
- ✓ Select Commodity Preference
- ✓ Fill the Onboarding form

Who Can Onboard as a Seller?

- ✓ **Government Agency:** Major sellers of buffer or procured stock (e.g., NAFED, NCCF, FCI).
- ✓ **FPO / FPC:** Who represents farmers directly.
- ✓ **APMCs / Mandis:** Who auctions commodities via platform.
- ✓ **Private Traders / Aggregator:** Who have private trade licenses and buys directly from farmers or Mandis to sell in bulk or for price discovery via auction.
- ✓ **Warehouse:** Who wants to auction stocks held in storage.
- ✓ **Farmer:** An individual cultivator looking to sell their agricultural produce directly to buyers.
- ✓ **Self-help Group (SHG) / NGO:** Aggregate and sell agricultural produce from members/beneficiaries.
- ✓ **Wholesaler:** Businesses selling bulk goods to other businesses.

Who Can Onboard as a Buyer?

- ✓ **Wholesaler:** Buys commodities in bulk for distribution.
- ✓ **Millers/Processor:** Procures raw agri-commodities for processing.
- ✓ **Retailer:** Sells agri-commodities directly to end consumers.
- ✓ **Exporter:** Purchases commodities for international shipping.
- ✓ **Government PSU:** Procures for public distribution or internal use.
- ✓ **FPOs/Cooperative:** Procures for members' needs or value addition.
- ✓ **FMCG/HoReCa:** Buys agri-produce for packaged goods or food service.
- ✓ **SHG/NGO:** Procures for community programs or internal distribution.

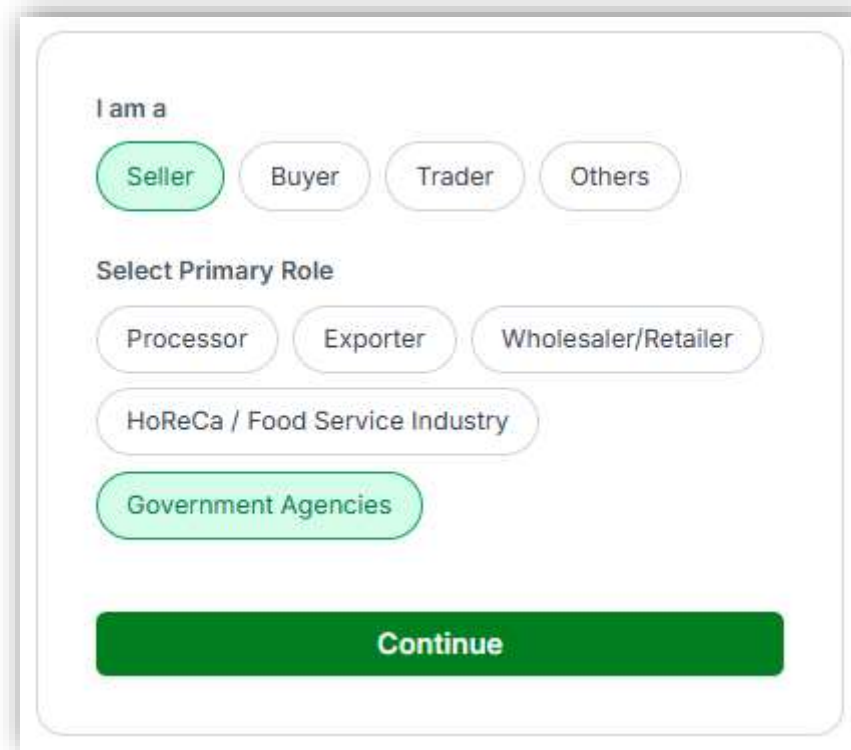
Before you onboard, please ensure that you have the following information / documents ready:

- ☐ GST Number for Verification
- ☐ KYC Documents (Aadhar Image/pdf format)
- ☐ Passbook/Cheque in Image/pdf format

Unlock seamless trading opportunities – your journey with Auction Bazaar begins here!

Auction Bazaar

Step 4: Choose User Type and User Role



I am a

☒ Seller ☐ Buyer ☐ Trader ☐ Others

Select Primary Role

☐ Processor ☐ Exporter ☐ Wholesaler/Retailer

☐ HoReCa / Food Service Industry

☒ Government Agencies

[Continue](#)

Choose your User Type
& User Primary Role

Auction Bazaar

Step 5: Create your Password

Create Password

Almost there! Choose a strong password to get started

Password*

Re-Enter Password*

Set Password

Create your password.

Auction Bazaar

Step 6: Choose your Preferred Commodities for Auction

Commodity

Select Commodity you want to Bid

Commodity *

Ajwain x

Mustard x

Hemp x

Groundnut (Peanut) x

Green Gram (Moong) x

Maize (Corn) x

Little Millet x

Nutmeg x

Continue

Choose your preferred commodities for auction

Auction Bazaar


Step 7: Complete your profile

Onboarding Form

Fill up the required details so that we can onboard you with a smooth transition.

A. Basic Details

Please Provide details for a smooth onboarding.



Upload Logo/Profile Photo

At least 800×800 px recommended.
JPG or PNG is allowed.

Organization Name*	Mobile Number*
<input type="text" value="UTKARSH SMALL FINANCE BANK LIMITED"/>	<input type="text" value="8146146113"/>
Organization Email ID*	GST Number*
<input type="text" value="Enter Email Address"/>	<input type="text" value="36AABCU9355J1ZV"/>

Next

Complete your profile by entering details in the following sections:

- A. Basic Details
- B. Address Details
- C. Bank details
- D. Organization Head Details
- E. POC Details

Auction Bazaar

Step 7: Complete your profile

Onboarding Form

Fill up the required details so that we can onboard you with a smooth transition.

B. Registered Address

Add Address details and necessary information from here.

Address Line 1*

Enter Address

Address Line 2

Enter Address

Pincode*

Enter Pincode

State/UT*

Select State/UT

District*

Select District

City*

Select City

Operational Address

☐ Same address as registered address

Address Line 1*

Enter Address

Address Line 2

Enter Address

Pincode*

Enter Pincode

State/UT*

Select State/UT

District*

Select District

City*

Select City

Save

Complete your profile by entering details in the following sections:

- A. Basic Details
- B. Address Details
- C. Bank Details
- D. Organization Head Details
- E. POC Details

Auction Bazaar

Step 7: Complete your profile

Onboarding Form

Fill up the required details so that we can onboard you with a smooth transition.

C. Bank Details

Add Bank details and necessary information from here.

Bank Account 1

Bank Name*

Branch Name*

Account Holder's Name*

Account Number*

IFSC Code*

Upload Passbook/Cheque*

Choose File No file chosen

Save

Complete your profile by entering details in the following sections:

- A. Basic Details
- B. Address Details
- C. Bank Details
- D. Organization Head Details
- E. POC Details

Auction Bazaar

Step 7: Complete your profile

Onboarding Form

Fill up the required details so that we can onboard you with a smooth transition.

D. Organization Head Details

Add Organization Head Details and necessary information from here.

Owner Name*

Enter Owner Name

Mobile Number*

Enter Mobile Number

Email ID*

Enter Email ID

Aadhaar Number*

Enter Aadhar Number

Save

Complete your profile by entering details in the following sections:

- A. Basic Details
- B. Address Details
- C. Bank Details
- D. Organization Head Details
- E. POC Details

Auction Bazaar

Step 7: Complete your profile

Onboarding Form

Fill up the required details so that we can onboard you with a smooth transition.

E. Point of Contact

Point of Contact and necessary information from here.

Contact Person Name*

Enter Contact Person Name

Designation*

Enter Designation

Mobile Number*

Enter Mobile Number

Email ID*

Enter Email ID

Aadhaar Number*

Enter Aadhar Number

Save

Complete your profile by entering details in the following sections:

- A. Basic Details
- B. Address Details
- C. Bank Details
- D. Organization Head Details
- E. POC Details

Auction Bazaar

Step 8: Complete Registration by Paying the Fee

After filling out your Onboarding Form, you will be prompted to pay a one-time registration fee of ₹999/- only.

This fee unlocks full access to the Auction Bazaar application, allowing you to participate in bidding and access all platform features.

Special Offer: For the first 6 months, the registration fee is currently waived (free of charge). Take advantage of this offer to get started with Auction Bazaar.


- Review the Terms & Conditions
- Click "Pay Now" to finalize your registration.

Onboarding Form

Fill up the required details so that we can onboard you with a smooth transition

Subscribe Now

Unlock the power of this Application and start Bidding for the Commodity !



One Time

₹ 999

Best Value

☐ I agree to [Terms & Conditions](#) and [Privacy Policy](#)

Pay Now

Auction Bazaar

SELLER SIDE

Section 2: Seller/Auctioner Portal



- ✓ Signup/Login via Mobile/Email
- ✓ Complete Onboarding
- ✓ Get access to the Auction portal
- ✓ Add Products/Commodities, Warehouse, Inventory & Create Auction

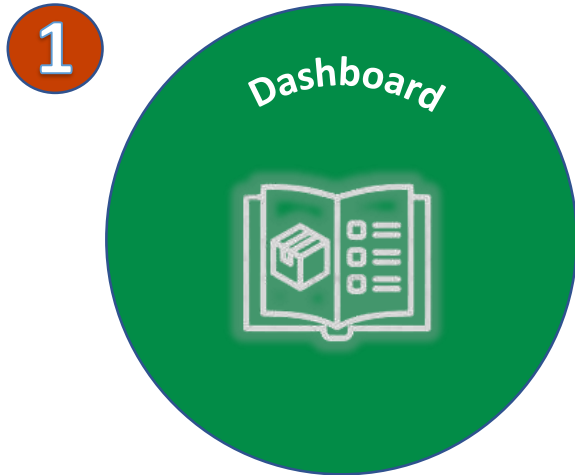
What You Can Do in the Seller Portal:

- ☐ **Register & Onboard as a Seller**
 - Complete KYC verification and get access to seller features.
- ☐ **Add Commodities & Warehouse Info**
 - List your products with detailed specifications and warehouse locations.
- ☐ **Create & Manage Auctions**
 - Schedule auctions with reserve price, quantity, and bidding rules.
 - Choose from different schemes (PSS, PSF, Open Market, etc.).
- ☐ **Track Bids & Orders**
 - Monitor real-time bidding activity and identify H1 (highest) bids.
 - View order confirmations and update fulfillment status.
- ☐ **Manage Payments**
 - Track EMD deposits, pending payments, and final settlements.
 - Mark order status as “Paid” once the buyer completes payment.
- ☐ **Resolve Issues via Dispute Module**
 - Raise or respond to buyer concerns, ensuring smooth dispute resolution.

Manage your auctions, maximize your reach, and grow your business with Auction

Auction Bazaar

Module 1: Dashboard



- ✓ Monitor performance at a glance.
- ✓ Identify top bidders and successful products.
- ✓ Plan future auctions based on participation & payment patterns.

Key Features:

❑ Auction Summary Cards:

- **Total Auctions:** Total number of auctions created.
- **Upcoming Auctions:** Scheduled auctions that are yet to go live.
- **Successful Auctions:** Auctions that concluded with a successful transaction.

❑ Bidder Activity Table:

- View bidder profiles, IDs, no. of auctions participated in, auctions won & transaction value they generated.

❑ Real-Time Commodity Auction Map:

- Visualize auction activities across states in India.
- Shows commodity intensity using a color-coded heat map (High, Medium, Low).

❑ Calendar & Participation Metrics:

- Date-wise overview of:
 - ❖ **Total EMD Received**
 - ❖ **Total Bids Placed**
 - ❖ **Total Auctions Held**

❑ Financial Performance Graph:

- A time-series chart tracking auction payments by status: **Processed, Pending, Failed**

❑ Item Auctioned (Category-wise Pie Chart):

- Graphical breakdown of items/commodities auctioned.
- Useful for analyzing product trends and interest

“Use the Seller Dashboard daily to keep track of auction performance and order status in real time.”

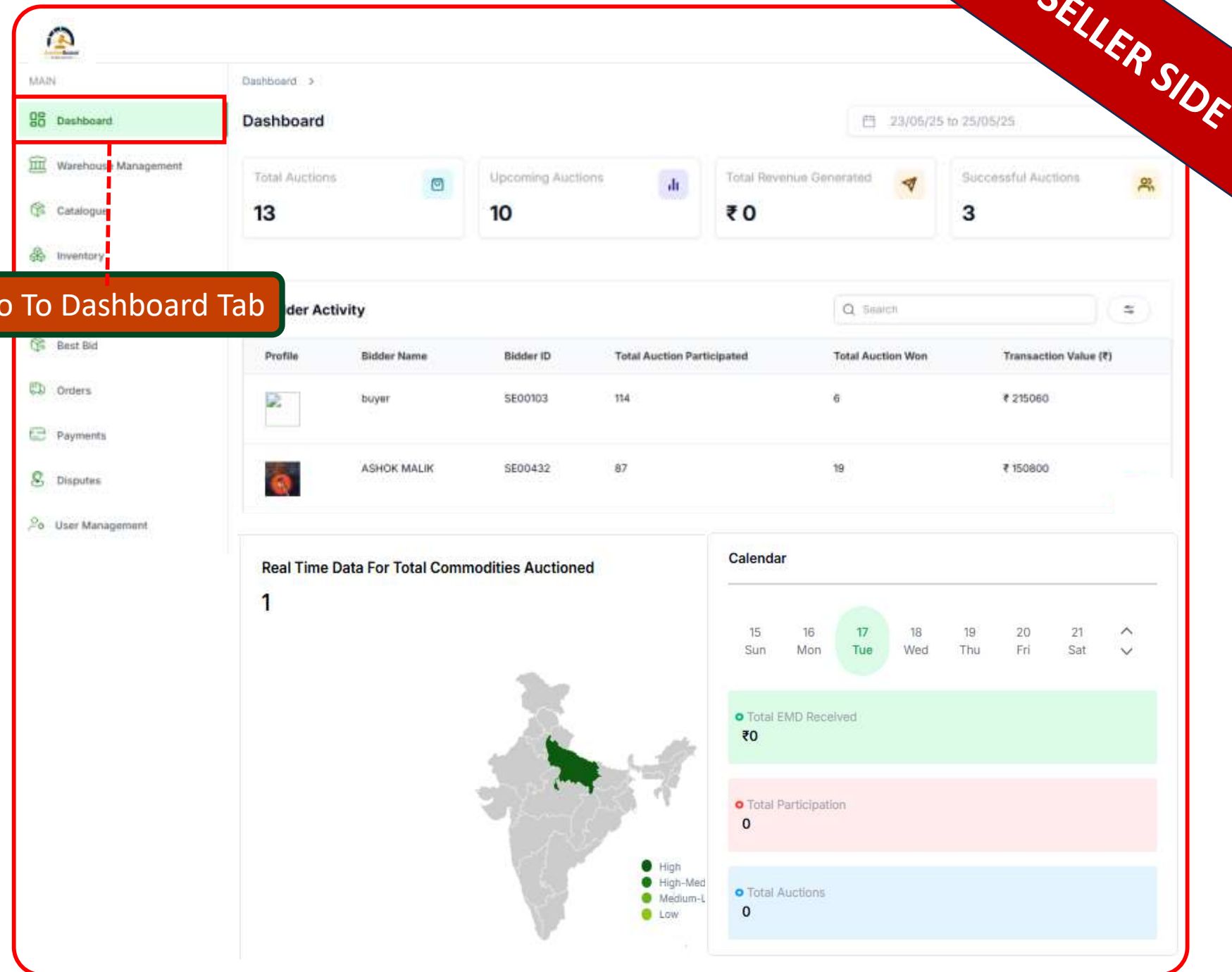
SELLER SIDE

Auction Bazaar

Step 1: View & Access Dashboard

From Tracking Total & Upcoming Auctions to analyzing Bidder Activity, Financial Performance, and Real-Time Participation — the Dashboard equips you with critical data to monitor and manage your auctions effectively.

Go To Dashboard Tab



Auction Bazaar

Module 2: Warehouse Management

SELLER SIDE



- ✓ Go To Warehouse Module.
- ✓ Click on “Add” Warehouse Button
- ✓ Enter Warehouse Details like Warehouse Name, Capacity, Type (Dry/Cold) Location & Authorized Person Details

Key Features:

- ❑ **Add & Manage Warehouse Locations**
 - Register multiple warehouses with accurate address, contact, and storage capacity details.
- ❑ **Link Warehouses to Auctions**
 - Select the relevant warehouse while creating or listing a commodity for auction, ensuring traceability and dispatch coordination.
- ❑ **Track Inventory at Each Location**
 - View current commodity-wise inventory levels stored at different warehouses.

Add and manage your warehouse storage locations with ease.

Auction Bazaar

Step 2: Go to Warehouse Tab and Click on Add Button

SELLER SIDE

The screenshot displays the Auction Bazaar Seller Side interface. On the left, the 'MAIN' sidebar contains 'Dashboard', 'Warehouse Management' (highlighted with a red box), 'Catalogue', and 'Inventory'. A red dashed line connects the 'Warehouse Management' tab to the 'Add Warehouse' form. The form is titled 'Add Warehouse' and has three tabs: 'Warehouse Details', 'Address Details', and 'Authorized Person'. The 'Warehouse Details' tab is active, showing fields for 'Warehouse Name', 'Warehouse Capacity', 'Weigh Bridge?', and 'Storage Type?'. The 'Address Details' tab is also visible, showing fields for 'Address Line 1' and 'Address Line 2'. A red box highlights the 'Add' button in the 'Actions' section. A red dashed line connects the 'Add' button to a callout box that says 'Click on Add Button'. A red box also highlights the 'Warehouse Management' tab in the sidebar, with a callout box that says 'Go To Warehouse Management Tab'. A red box around the 'Add Warehouse' form has a callout box that says 'Complete the Add Warehouse Form by entering details in the following sections:' followed by a list of sections.

Go To Warehouse Management Tab

Click on Add Button

Complete the Add Warehouse Form by entering details in the following sections:

- Warehouse Details
- Address Details
- Authorized Person Details

Auction Bazaar

SELLER SIDE

Module 3: Catalogue Management



- ✓ Go to Pending Approval Tab
- ✓ Products with pending approval status will be listed here
- ✓ Once approved, product(s) moves to the Products Tab
- ✓ You can update/edit the product details after being listed or rejected by admin

Product Catalogue added undergoes an admin approval process to ensure compliance with platform standards.

Approval Process:

- ☐ **Product Submission:** Seller adds product catalogue with all details.
- ☐ **Admin Verification:** The admin reviews product information, ensuring accuracy, quality, and compliance with marketplace guidelines.
- ☐ **Approval or Rejection:**
 - ✓ **Approved:** The product is **listed** on Auction Bazaar
 - ✗ **Rejected:** If the product does not meet the required standards, it is sent back for revision with a rejection reason. Sellers can edit/update their product details accordingly and resubmit for approval.

Get your products approved and unlock new opportunities across markets! 🌐🚀

Auction Bazaar

Step 3: Add Product/Commodity for Auction (Bulk Upload)

SELLER SIDE

The screenshot displays the Auction Bazaar Seller Side interface. On the left, a sidebar menu includes 'MAIN', 'Dashboard', 'Warehouse Management', 'Catalogue' (highlighted with a red box), 'Inventory', 'Auction', 'Payments', 'Disputes', and 'User Management'. The main content area shows the 'Catalogue' section with 'Active' (2) and 'Rejected' (0) counts. Below this, there are tabs for 'Products' (2) and 'Pending'. A 'Pending Approval' table lists items with checkboxes, 'Image' columns, and 'Product Name' (e.g., 'Maize'). A 'Bulk Upload' modal is open in the center, prompting the user to 'Download sample file before uploading' and providing a 'Sample File' link. The modal also features an 'Upload File*' section with a cloud upload icon and instructions: 'Click to upload or drag and drop' and 'Supported formats: XLS, XLSX, XLSM, XLTX'. A 'Note' section at the bottom of the modal provides additional guidelines. On the right, a table shows 'Created On' and 'Status' columns, with a row for '19 Jun 2025' and 'Pending'. A red dashed line connects the 'Add' button in the table to a dropdown menu that includes 'Add Product' and 'Bulk Upload' (highlighted with a red box). A red dashed line also connects the 'Add' button to a callout box. At the bottom right, there is a 'Chat With Us' button.

Go To Catalogue Management Tab

Click on Add Button & Select Bulk Upload

1. Download the Excel template,
2. Fill in Product details (Name, Category, Short description HSN Code, Season, Scheme etc.), and
3. Upload the completed file

Bulk Upload

Download sample file before uploading

Sample File

Upload File*

Click to upload or drag and drop
Supported formats: XLS, XLSX, XLSM, XLTX

Note

Dont remove the header row while uploading the data, as shown in sample File.
Do not delete any column, if there is no corresponding data leave it empty.
Upload the data in same sequence as in sample download file.
Image Question cannot be uploaded from excel.

Cancel Save

Created On Status

19 Jun 2025 Pending

+ Add Product
Bulk Upload

Chat With Us

Auction Bazaar

Step 3: Add Product/Commodity for Auction (Single Product)

SELLER SIDE

The screenshot displays the 'Auction Bazaar' Seller Side interface. On the left, a sidebar menu includes 'MAIN', 'Dashboard', 'Warehouse Management', 'Catalogue' (highlighted with a red box), 'Inventory', 'Auction', 'Payments', 'Disputes', and 'User Management'. A red dashed line connects the 'Catalogue' tab to an orange callout box that says 'Go To Catalogue Management Tab'. The main content area shows a 'Catalogue' section with 'Active' (2) and 'Rejected' (0) product counts. Below this is a 'Products' section with a count of 2 and a 'Pending Approval' table. A red box highlights the 'Add Product' form, which contains fields for Product Name, Category, Season, Country of Origin, HSN Code, Short Description, and Scheme. A red dashed line connects the 'Add Product' button in the table to an orange callout box that says 'Click on Add Button & Select Add Product'. A dropdown menu is open, showing 'Add Product' and 'Bulk Upload' options, with 'Add Product' highlighted by a red box. A red dashed line also connects the 'Add Product' button to a red callout box that says 'Fill the Add Product form to add single product'. The bottom right corner features a 'Chat With Us' button.

Go To Catalogue Management Tab

Click on Add Button & Select Add Product

Fill the Add Product form to add single product

Add Product

Product Details

Add product details and necessary information from here.

Product Name *
Enter Product Name

Category *
Select Category

Season *
Select Season

Country of Origin *
Select Country of Origin

HSN Code *
Search HSN Code

Short Description *
Enter Description

Schema *
Enter Scheme

+ Add

+ Add Product

Bulk Upload

Chat With Us

SELLER SIDE

Step 4: Check the products approval status under Pending Approval Tab

The screenshot shows the NEELAM Seller Dashboard. On the left is a sidebar with navigation links: MAIN, Dashboard, Warehouse Management, Catalogue (highlighted), Inventory, Auction, Best Bid, Orders, Payments, Disputes, and User Management. The main content area is titled 'Catalogue' and features five summary cards: Active (2), Inactive (0), Pending (1), Archived (0), and Rejected (0). Below these is a sub-section with 'Products (2)' and 'Pending Approval (1)' tabs. The 'Pending Approval' tab is highlighted with a red box, and a red dashed line points from it to a callout box. The callout box contains the text: 'Added Products goes for admin approval and will be listed under the Pending Approval Tab.' Below the tabs is a table titled 'Pending Approval' with columns: Image, Product Name, Category, Short Description, Created On, Status, and Actions. The table contains one entry for 'Maize' (Grocery) with a status of 'Pending'.

NEELAM Seller

MAIN

- Dashboard
- Warehouse Management
- Catalogue**
- Inventory
- Auction
- Best Bid
- Orders
- Payments
- Disputes
- User Management

Catalogue

Active 2

Inactive 0

Pending 1

Archived 0



Rejected 0

Products 2

Pending Approval 1

Added Products goes for admin approval and will be listed under the Pending Approval Tab.

Pending Approval

	Image	Product Name	Category	Short Description	Created On	Status	Actions
<input type="checkbox"/>		Maize	Grocery	Premium Quality Maize – Naturally Fresh & Nutrient-Rich!	19 Jun 2025	Pending	



Export Add

Auction Bazaar

SELLER SIDE

Step 5: Approved products are listed under Products Tab

The screenshot displays the 'Catalogue' section of the Auction Bazaar Seller Side interface. The 'Catalogue' tab is active, and the 'Products' sub-tab is highlighted with a red box. The 'Products' sub-tab shows 2 items, while the 'Pending Approval' sub-tab shows 1 item. A callout box states: 'Once approved, products are listed under the Products Tab'. Below the sub-tabs, a table lists the products:

	Image	Product ID	Product Name	Category	Short Description	Status	Actions
<input type="checkbox"/>		PR00134	Imported Masoor	Grocery	Yellow Big Kernels	Active	...
<input type="checkbox"/>		PR00132	Maize	Grocery	Premium Quality Maize – Naturally Fresh & Nutrient-Rich!	Active	...

Auction Bazaar

SELLER SIDE

Module 4: Inventory Management



Sellers can update stock levels individually or in bulk and can add Lots for particular products.

Key Features:

- ☐ **Stock Update:** Modify inventory with ease
- ☐ **Bulk Update:** Save time with stock edits
- ☐ **Add Lots:** Create Lots for product from different farmers

- ✓ Go to Inventory Tab
- ✓ Click on Bulk Update button to update all products stock quantity
- ✓ To add Lot - Click on the Product/Product ID
- ✓ Click on Add button, fill the add lot form

 Keep your inventory updated and never miss a sale! 

Auction Bazzar

SELLER SIDE

Step 6: Update the Stock Quantity Available in Bulk

The screenshot displays the Auction Bazzar Seller Side interface. On the left, a sidebar menu includes 'MAIN', 'Dashboard', 'Warehouse Management', 'Catalogue', 'Inventory' (highlighted with a red box and a callout 'Go To Inventory Tab'), 'Auction', 'Best Bid', 'Disputes', and 'User Management'. The main content area shows the 'Inventory' section with a summary of 'Active' items (2) and 'Archived' items (0). Below this is a table with columns 'Image', 'Product ID', 'Created On', 'Status', and 'Actions'. The table lists two items: one with image PR00134 and another with image PR00132, both with a status of 'Active'. A 'Bulk Upload' button is highlighted with a red box and a callout 'Click on Bulk Upload Button'. A modal window titled 'Bulk Upload' is open in the center, containing a 'Download sample file before uploading' section with a 'Sample File' button, an 'Upload File*' section with a large upload icon and text 'Click to upload or drag and drop. Supported formats: XLS, XLSX, XLSM, XLTX', and a 'Note' section with instructions. The modal has 'Cancel' and 'Save' buttons at the bottom. A 'Chat With Us' button is visible in the bottom right corner.

Go To Inventory Tab

Click on Bulk Upload Button

Bulk Upload

Download sample file before uploading

Sample File

Upload File*

Click to upload or drag and drop
Supported formats: XLS, XLSX, XLSM, XLTX

Note

Dont remove the header row while uploading the data, as shown in sample File.
Do not delete any column, if there is no corresponding data leave it empty.
Upload the data in same sequence as in sample download file.
Image Question cannot be uploaded from excel.

Cancel Save

Inventory

Active 2

Archived 0

Export + Bulk Upload

Image	Product ID	Created On	Status	Actions
	PR00134	18 Jun 2025	Active	⋮
	PR00132	18 Jun 2025	Active	⋮

Rows per page: 10

Chat With Us

Auction Bazaar

Step 7: Add Lots for particular product (Method 1)

SELLER SIDE

The screenshot displays the 'Auction Bazaar' Seller Side interface. On the left is a sidebar with navigation links: Dashboard, Warehouse Management, Catalogue, Inventory (highlighted), Auction, Best Bid, Orders, and Payments. The main content area is titled 'Inventory' and shows a table with columns for 'Status' and 'Actions'. The table has two rows: one with 'Active' status and another with 'Rejected' status. The 'Active' row has a red box around the 'Actions' column, which contains a '+ Add Lots' button. A red callout box points to this button with the text 'Click on Actions Icon & Select Add Lots'. In the center, a modal form titled 'Add Lots' is open, containing various input fields for lot details. A red box highlights this form with the text 'Complete the Add Lots form to add the lot for that particular product'. The form includes fields for Lot Grade, Lot Quantity, Gross Weight, Net Weight, QC Report, Sample Testing Report, Lab Name, Sample Collection Date, Expiry Date, Packaging Type, Packaging Weight, Number of Bags, and Warehouse.

MAIN

- Dashboard
- Warehouse Management
- Catalogue
- Inventory**
- Auction
- Best Bid
- Orders
- Payments

Inventory

Active 2

Rejected 0

Export Bulk Upload

Status	Actions
Active	+ Add Lots
Rejected	

Add Lots

Lot Details

Add Lot details and necessary information from here.

Lot Grade *
Select Lot Grade

Lot Quantity *
Enter Quantity Units

Gross Weight *
Enter Gross Weight Units

Net Weight *
Enter Net Weight Units

QC Report*
Choose File No file chosen

Sample Testing Report*
Choose File No file chosen

Lab Name
Enter Testing Lab Name

Sample Collection Date
DD/MM/YYYY

Expiry Date *
DD/MM/YYYY

Packaging Type *
Enter Packaging Type

Packaging Weight *
Enter Packaging Weight Units

Number of Bags *
Enter Number of Bags

Warehouse *
Select Warehouse

Complete the Add Lots form to add the lot for that particular product

Click on Actions Icon & Select Add Lots

Chat With Us

Auction Bazaar

Step 7: Add Lots for particular product (Method 2)



SELLER SIDE

Inventory

Search

Export

Bulk Upload

Image	Product ID	Product Name	Category	Short Description	Created On	Status	Actions
	PR00134	Imported Masoor	Grocery	Yellow Big Kernels	18 Jun 2025	Active	

Inventory > Lots

Product: Imported Masoor

Lots

Lot ID
LOT00099

Add Lots

Add Lot details and necessary information from here.

Lot Grade *
Select Lot Grade

Lot Quantity *
Enter Quantity Units

Gross Weight *
Enter Gross Weight Units

Net Weight *
Enter Net Weight Units

QC Report*
Choose File No file chosen

Sample Testing Report*
Choose File No file chosen

Lab Name
Enter Testing Lab Name

Sample Collection Date
DD/MM/YYYY

Expiry Date *
DD/MM/YYYY

Packaging Type *
Enter Packaging Type

Packaging Weight *
Enter Packaging Weight Units

Number of Bags *
Enter Number of Bags

Warehouse *
Select Warehouse

Click on Product
(Anywhere in the row)
whose Lot you want to add

Click on Add
Lots Button

Complete the Add Lots
form to add the lot for
that particular product

Auction Bazaar

SELLER SIDE

Module 5: Auction Management



- ✓ Go To “**Auction**” tab
- ✓ Click on “**Add Auction**” Button
- ✓ Select either **Bulk Upload** or **Single Auction**.
- ✓ For **Bulk Upload**: Download the Excel template, fill in auction details (commodity, lot, price, schedule, etc.), and upload the completed file.
- ✓ For **Single Auction**: Manually enter auction details including commodity, lot info, bidding rules, and schedule.

This module enables seller to create, configure, and manage auctions seamlessly—ensuring transparent price discovery and efficient trade execution.

Key Features:

- ❑ **Auction Creation:** Configure auction type (Forward/Reverse), bid type (Open, Sealed, Dutch), base/reserve price, bid increments, and schedule.
- ❑ **Lot Linking:** Attach commodity lots with grade, quantity, warehouse, QC certificates, and descriptions.
- ❑ **Approval Workflow:** Submit auctions for admin approval before going live.
- ❑ **Live Monitoring:** Track real-time bids, auction status, and timers. Pause or extend auctions as needed.
- ❑ **Closure & Allocation:** Approve winning bids, auto-generate sale orders, and initiate post-auction processes.
- ❑ **History & Reports:** View past auction data, bid history, and downloadable reports.

 Streamline your order process and enhance buyer collaboration! 

Auction Bazzar

Step 8: Create Auction (Bulk Upload)

SELLER SIDE

The screenshot displays the Auction Bazzar Seller Side interface. On the left, a sidebar menu includes options like Dashboard, Warehouse Management, Catalogue, Inventory, Auction (highlighted), Best Bid, Payments, Disputes, and User Management. The main content area shows the Auction section with tabs for All Auctions (9), Live Auctions (0), Incoming Auctions, and Completed Auctions. A table of Auctions is visible, with columns for Image, Auction ID, and Commodity. A modal window titled 'Bulk Upload' is open, providing instructions on how to upload a file and a 'Sample File' download link. The modal also includes a 'Note' section with upload guidelines and 'Cancel' and 'Save' buttons. On the right, a table of auction details is partially visible, with columns for Bid Type, Base Price, and Date. A red box highlights the '+ Add' button, and a green box highlights the '+ Bulk Upload' button. A red dashed line connects the '+ Add' button to a callout box.

Click on Add Button & Select Bulk Upload

Go To Auction Tab

1. Download the Excel template,
2. Fill in auction details (commodity, lot, price, schedule, etc.), and
3. Upload the completed file

Bulk Upload

Download sample file before uploading

Sample File

Upload File*

Click to upload or drag and drop
Supported formats: XLS, XLSX, XLSM, XLTX

Note

Dont remove the header row while uploading the data, as shown in sample File.
Do not delete any column, if there is no corresponding data leave it empty.
Upload the data in same sequence as in sample download file.
Image Question cannot be uploaded from excel.

Cancel Save

+ Add

+ Create Auctions

+ Bulk Upload

Chat With Us

Auction Bazzar

Step 8: Create Auction (Single Auction)

SELLER SIDE

The screenshot displays the 'Auction Bazaar' Seller Side interface. On the left is a sidebar menu with options: Dashboard, Warehouse Management, Catalogue, Inventory, Auction (highlighted), Best Bid, Orders, Payments, Disputes, and User Management. The main content area is titled 'Auction' and shows 'All Auctions 9'. A modal window titled 'Add Auction' is open, showing the 'Auction Details' tab. The form includes fields for: Commodity Name (dropdown), Bid Type (dropdown), Auction Visibility (dropdown), No. of Deadline Extension (text), Deadline Extend Time (Minutes) (text), Number Of Tick (text), Delivery Mode (dropdown), Contract Code (text), and Contract Document (upload area). A red dashed line points from a callout box to the '+ Add' button in the top right of the main interface. Another red box highlights the '+ Create Auctions' and 'Bulk Upload' buttons in the top right of the table. A third red box highlights the 'Click to upload' button in the 'Add Auction' form.

Callout 1: Click on Add Button & Select Create Auctions

Callout 2: Complete the Add Auction form to create an Auction

Bid Type	Base	
open	1350	
open	1350	19 June 2025
open	5200	19 June 2025
open		

Auction Bazaar

Step 8: Auction Form - Part 1: Auction Details

SELLER SIDE

Bid Type:

- **Open:** All bids are visible in real-time, encouraging direct competition
- **Closed (Private):** Bids are confidential and only visible to the seller/admin, allowing multiple submissions.
- **Sealed:** Buyers submit one confidential bid, unaware of other's offers.
- **Dutch:** Price starts high and systematically decreases until a buyer accepts or time runs out.

Auction Visibility:

- **Public:** Any registered buyer can view and participate in the auction.
- **Private (Invite Only):** Only invited buyers can view and place bids in the auction.

No. of Deadline Extension:

Defines the maximum number of times an auction's deadline can be extended.

Deadline Extend Time (Minutes):

Specifies how many minutes the deadline extends by per eligible last-minute bid.

Delivery Mode:

- **Ex-Works (ExW):** Buyer collects goods from the seller's premises; buyer handles all transport and risk.
- **Ex-Warehouse:** Buyer collects goods from the specified warehouse; buyer handles all transport and risk from that point.
- **ENWR:** Ownership transfers digitally via an Electronic Negotiable Warehouse Receipt; physical delivery handled later.
- **FOT (Free On Truck):** Seller loads goods onto the buyer's truck at the warehouse; buyer takes responsibility once loaded.

Contract Code:

A unique identifier for the Contract Note / Trade terms associated with the auction.

Contract Document:

Allows uploading the official contract document relevant to the auction terms.

Number of Ticks:

Sets the value or steps for bid increments/decrements or price ticks.

Auction Bazaar

Step 8: Auction Form

SELLER SIDE

Part 2: Pricing & Bid Rules

Base Price:

The starting price per unit for the auction.

Trading Unit:

The standardized unit (e.g., MT, Kg) for all quantities in this auction.

Incremental Bid Value:

The fixed amount by which bids increase per step.

Incremental Bid Quantity:

The minimum quantity by which a bidder must increase their bid (if applicable).

Minimum Quantity:

The smallest quantity of the commodity a buyer can bid for in this auction.

Reserve Price:

The optional minimum acceptable price the seller requires to finalize the deal.

Start Date & Time:

The exact date and time when the Round 1 (Price Discovery Round) of auction will officially begin.

End Date & Time:

The exact date and time when the Round 1 (Price Discovery Round) of auction will officially end.

Part 3: Packaging & Logistics Details

Warehouse Name:

Select the specific location where the commodity is currently stored.

Logistics Responsibility:

Designate which party is responsible for arranging the transportation of the goods – Seller or Buyer.

Part 4: Payment & Contractual Terms

Payment Terms:

Defines the agreed-upon schedule or method for the buyer to make payment for the won auction – Advance, Partial Payment, On Delivery, Custom

EMD Required?:

Indicates whether an Earnest Money Deposit (EMD) is mandatory for bidders to participate. If Yes:

- **EMD Calculation Type:** Specifies how the EMD amount is determined (either as a percentage or a fixed value).
- **EMD Value:** The numeric value of the Earnest Money Deposit required.

Auction Closure Criteria:

Determines how the auction winner is finalized.

- **Highest bid wins:** The auction concludes automatically with the highest bidder as the winner after all rounds.
- **Seller's discretion / Seller Approval:** The seller manually reviews and approves the highest bid to finalize the auction.

Auction Bazaar

BUYER SIDE

Section 3: Buyer/Bidder Portal



- ✓ Signup/Login via Mobile/Email
- ✓ Complete Onboarding
- ✓ Get access to the Auction portal
- ✓ Explore Marketplace Auctions, Add to Wishlist & My Trade, Place Bid, Match H1 Price, Win & Place Order

What You Can Do in the Buyer Portal:

- ☐ **Register & Onboard**
Sign up via Mobile/Email, complete KYC, and start bidding.
- ☐ **Explore & Join Auctions**
Browse upcoming/live auctions, view commodity and warehouse details.
- ☐ **Participate & Bid**
Pay EMD (if required) and place real-time bids during auction windows.
- ☐ **Manage Orders & Payments**
Track won bids, view pending payments, and download invoices/contract notes.
- ☐ **Track Performance**
View bid history, auction outcomes, and order status in your dashboard.
- ☐ **Raise Issues**
Use the dispute module to report or resolve auction-related concerns.

“Track all your bidding activity and auction outcomes in one place with Auction Bazaar Buyer

Auction Bazaar

Module 1: Dashboard

BUYER SIDE

1



- ✓ Monitor performance at a glance.
- ✓ Identify top bidders and successful products.
- ✓ Plan future auctions based on participation & payment patterns.

Key Features:

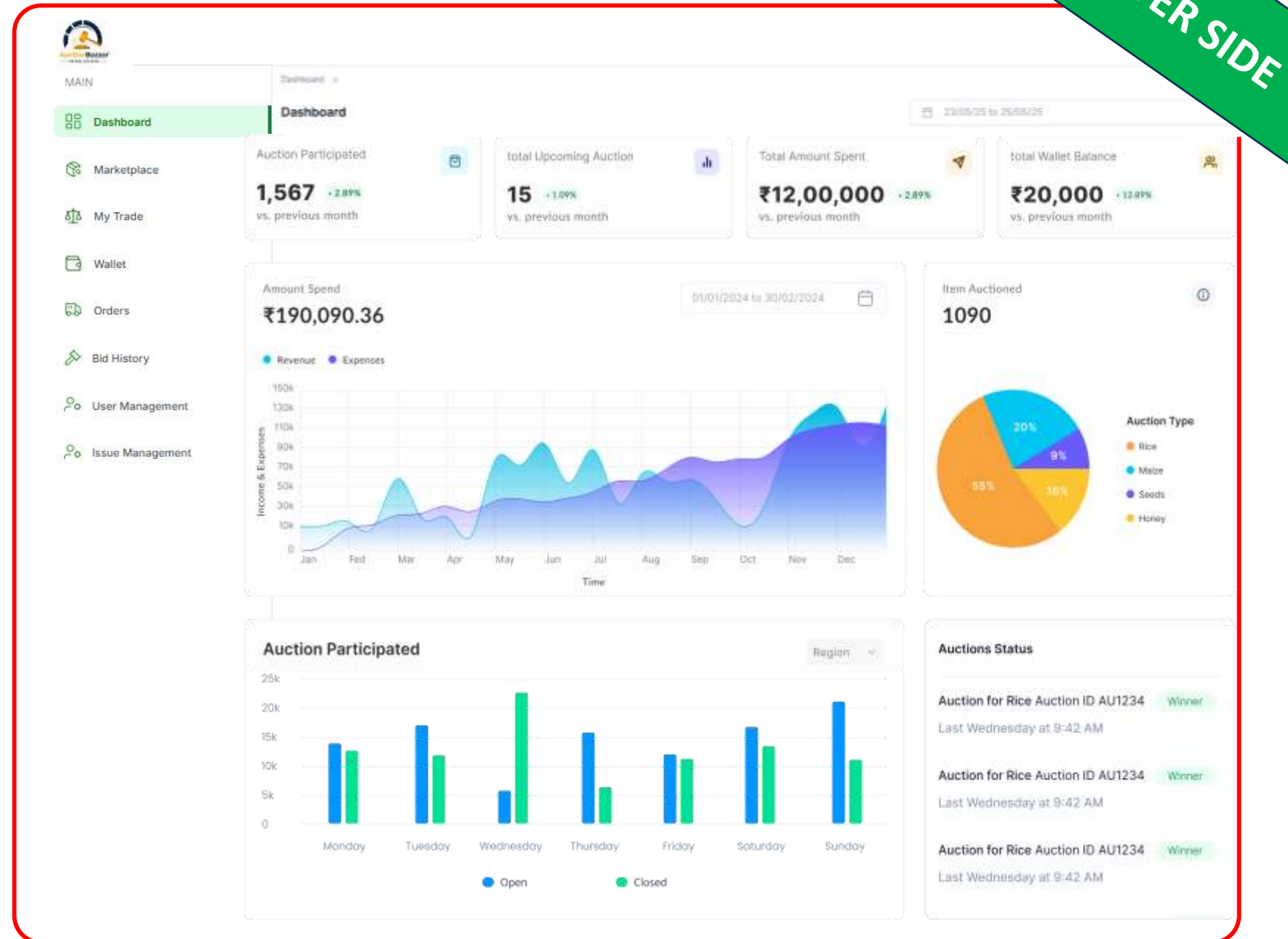
- ❑ **Key KPI Monitoring:** Track total auctions participated, Upcoming auctions, Total spent and Wallet Balance
- ❑ **Financial Overview:**
 - Total Amount Spent in Auctions
 - Wallet Balance Overview
 - Monthly Spend Trends (Revenue vs. Expense)
- ❑ **Commodity Insights:** Visual breakdown of items auctioned by type (e.g., Rice, Maize, Seeds, etc.).
- ❑ **Auction Status:** Instantly know if you're a winner in recent bids.
- ❑ **Regional Performance:** Participation breakdown by region and weekdays (Open vs. Closed Auctions).

Stay on top of your bids and spending — all in one place!

Auction Bazaar

Step 1: View & Access Dashboard

From tracking Auction Participation and Upcoming Auctions to analyzing Spend Trends, Auction Outcomes, and Item-wise insights — the Bidder Dashboard empowers you to stay informed, make data-driven decisions, and manage your bidding journey with confidence.



Auction Bazaar

Module 2: Marketplace

BUYER SIDE

2



- ✓ Go To Marketplace Module.
- ✓ Click on "Future Auctions" Tab
- ✓ Click on "Add to wishlist/Favorite" icon to keep the track of your favorite auctions
- ✓ Click on Auction & Enter Quantity you want to participate
- ✓ Click on Participate & Pay the EMD through your wallet

Key Features:

- ❑ Browse **Current, Upcoming, and Past Auctions** with product and warehouse details.
- ❑ Use **Wishlist** feature to bookmark preferred auctions for later participation.
- ❑ **View detailed Auction Parameters:** Tick size, Delivery mode, Payment mode, HSN code, etc.
- ❑ **Participate** by entering **quantity** and paying **EMD via wallet**.
- ❑ Access downloadable Trade Terms PDF for each auction.

Keep watch of your favorite Auctions & Participate with ease

Auction Bazaar

BUYER SIDE

Step 1: Go To Future Auctions Tab & Participate in Auctions

The screenshot displays the Auction Bazaar interface. On the left is a sidebar with navigation links: MAIN, Dashboard, Marketplace (highlighted), My Trade, Wallet, Orders, Bid History, User Management, and Issue Management. The main content area is titled 'Marketplace' and features three tabs: Current Auctions, Future Auctions (highlighted with a red box), and Past Auctions. A red dashed line connects this tab to an orange callout box that reads: 'To Participate in the Upcoming Auctions, Click on Future Auctions Tab'. Below the tabs, the 'Future Auctions' section lists upcoming auctions. The first auction is for 'Desi Mustard Seeds' (AUC00581) with a quantity of 100 MT and a price of ₹ 1000 / MT, located at Satya Warehouse. The second auction is for 'Wheat' (AUC00566) with a quantity of 100 MT and a price of ₹ 190 / MT, located at Radiant Warehouse. A red dashed line connects the 'Wheat' auction to another orange callout box that reads: 'Click on Wishlist Icon, to move this auction to your "My Trade" Section'. This callout points to a small heart icon (wishlist icon) located on the 'Wheat' auction card. The 'Wheat' auction card also shows a quantity of 100 KG and a price of ₹ 12320 / KG, located at Radiant Warehouse. The interface includes a search bar at the top right and a 'MILESTO...' logo. The bottom of the page shows a countdown timer for the auction end time: 00 Days, 01 Hours, 10 Minutes, and 22 Seconds.

MAIN

- Dashboard
- Marketplace
- My Trade
- Wallet
- Orders
- Bid History
- User Management
- Issue Management

Marketplace

Current Auctions **Future Auctions** Past Auctions

AUC00581 • open

Desi Mustard Seeds

100 MT

EMD (₹)

₹ 1000 / MT

Satya Warehouse || Puradala, Uttar Pradesh 223103

Auction End in

00 Days 01 Hours 10 Minutes 22 Seconds

• Live

To Participate in the Upcoming Auctions, Click on Future Auctions Tab

Marketplace

Current Auctions **Future Auctions** Past Auctions

AUC00571 • open

--

100 KG

EMD (₹)

₹ 12320 / KG

Radiant Warehouse || Noida Sector 61, Delhi 201309

Auction Starts in

09 Days 06 Hours 01 Minutes 35 Seconds

• Upcoming

View

Click on Wishlist Icon, to move this auction to your "My Trade" Section

AUC00566 • open

Wheat

100 MT

EMD (₹)

₹ 190 / MT

Radiant Warehouse || Noida Sector 61, Delhi 201309

Auction End in

06 Days 04 Hours 39 Minutes 47 Seconds

• Live

View

Auction Bazaar

Step 2: Click on View, Enter Quantity and Pay the EMD to Participate

BUYER SIDE

The screenshot displays the Auction Bazaar interface. On the left, a sidebar contains navigation links: MAIN, Dashboard, Marketplace (highlighted), My Trade, Wallet, and Orders. The main content area shows the Marketplace section with a list of auctions. A red box highlights the 'View' button for an auction. A red box highlights the 'Participate' button in a modal window. A red box highlights the 'Pay Now' button in a payment modal window.

Marketplace

Current Auctions

Auction By : Manjeet Ki compandy

AUC00571 open

0/100 KG

EMD (₹ 0)

₹12320/ KG

Radiant Warehouse || noida sector 61, Delhi 201309

Scheme

Season

Auction Date

Parameters

Tick Size 50

No. of Tick

Delivery Mode

Payment Mode Advance

HSN Code

Contract Code

Warehouse Radiant Warehouse Delhi

Live Auction

Processing Lot ID LOT00018

No. of Bags 1

Lot Quantity 100

Graded/Tested a

Remaining Extension 1

Current Price **₹190**

Auction Starts in Upcoming

09 Days 05 Hours 52 Minutes 00 Seconds

Chat With Us

View/Download PDF

Click on View Button, to view details of the Auction

Enter Quantity And click on Participate Button

Quantity (In MT)

Enter Quantity

Participate

Participate

Quantity (In MT)

2000

Total EMD **₹90,090.36**

KhetiSauda Wallet

Available Balance : ₹ 10,000

Add ₹ 80,090.36

Add Balance

Cancel

Pay Now

Add Money in Your Wallet And Pay the EMD

Auction Bazaar

Module 3: My Trade

BUYER SIDE

2



- ✓ Go To My Trade Module.
- ✓ Click on "Current Auctions" Tab
- ✓ Click on :View" button
- ✓ Enter Bid Quantity (If you want to change)
- ✓ Increment/Decrement Bid Value
- ✓ Click on Place Bid button to place bids

Key Features:

- ❑ View all your Active, Won, and Lost Bids in one place.
- ❑ Track the auction ID, bid price, bid quantity, and bid status.
- ❑ Monitor payment and delivery status of won bids.
- ❑ View seller details and linked Order ID for won auctions.
- ❑ Access past bid records and stay informed about trade progress.

Keep watch of your favorite Auctions & Participate with ease

Auction Bazaar

Step 3: Go To Current Auctions Tab & Place Bid

BUYER SIDE

MAIN

Dashboard

Marketplace

My Trade

Wallet

Orders

My Trade

Current Auctions

Future Auctions

AUC00586
Imported Masoor
20/100 MT
EMD (₹)
₹1800 / MT

Manjeet Warehouse || NOIDA SECTOR 62, Uttar Pradesh 201310

Auction Starts in

00 Days

00 Hours

02 Minutes

33 Seconds

View

Auction By : NEELAM SHARMA

AUC00586
Imported Masoor
20/100 MT
EMD (₹)
₹1800 / MT

Manjeet Warehouse || NOIDA SECTOR 62, Uttar Pradesh 201310

Scheme

Season

Auction Date

PSS

kharif

19/06/2025

transaction ID

Invoice

Download

Enter Quantity

Participate

EMD

On

₹1800

19 June 2025 at 11:23:32 am

Live Auction

Processing Lot ID

LOT000099

No. of Bags

Lot Quantity

Grade A

1000

100

2 / 2

Current Price

₹1851

Auction Ends in

Live

00 Days

00 Hours

06 Minutes

45 Seconds

20 MT

₹1

BID

Click on View Button, to view details of the Auction

Double Click on Quantity to change the Quantity for Auction

Increment / Decrement Bid To increase the Bidding Amount

Monitor Current Price

Auction Bazaar

SELLER SIDE

Step 4: Under Best Bid Module, Seller can view Bidders who have placed their bids in an auction and can view Highest Bids placed

Once Auction is completed, Seller can see the list of bidders who have participated along with their highest bid.

Go To Best Bid Tab

Best Bid

Auction ID	Product Name	Total Lots	Quantity	Scheme	Season	H1 Price	Super H1 Price	Auction Date	Status	Actions
AUC00737	Sunflower Seed	1	210 MT	PSS (Price Support Scheme)	rabi	113	--	15 July 2025 at 11:02:24 am	Live	Update

Bids List

Buyer ID	Auction ID	Buyer Name	Bid Quantity	Bid Time	H1 Price	Super H1 Price	My Highest Bid Price	Confirm Quantity
SE00448	AUC00729	MILESTONE X-PROTECT INDIA PRIVATE LIMITED	220	10 Jul 2025 04:26 pm	106	106	101	--
SE00447	AUC00729	MILESTONE	460	10 Jul 2025 04:29 pm	106	106	106	160

Auction Bazaar

SELLER SIDE

Step 5: Matching Round - Click on Update Button and enter Matching Round Details

The screenshot displays the Auction Bazaar Seller Side interface. On the left, a sidebar menu includes 'Dashboard', 'Warehouse Management', 'Catalogue', 'Inventory', 'Auction', 'Best Bid' (highlighted with a red box), 'Orders', 'Payments', and 'Products'. A red dashed line connects the 'Best Bid' tab to a table of auction data. The table has columns for 'Auction ID', 'Product Name', 'Super H1 Price', 'Auction Date', 'Status', and 'Actions'. One row is highlighted with a red dashed line, and its 'Update' button is also highlighted with a red box. A modal titled 'Update Bids' is open in the center, containing four input fields: 'Minimum Match Quantity', 'Super H1 Price', 'Start Date and Time', and 'End Date and Time'. Each field has a placeholder text 'Enter Minimum Match Quantity', 'Enter Super H1 Price', 'Start Date and Time', and 'End Date and Time' respectively. The modal also features a green 'Update' button and a grey 'Close' button. A red box highlights the 'Update' button in the modal. A red dashed line connects the 'Update' button in the table to the 'Update' button in the modal.

Go To Best Bid Tab

Update Bids

Minimum Match Quantity *

Enter Minimum Match Quantity

Super H1 Price *

Enter Super H1 Price

Start Date and Time *

Start Date and Time

End Date and Time *

End Date and Time

Update **Close**

Click on Update Button, and enter the Matching Round Quantity, Super H1 Price across all portal (if applicable), Start and End Date & Time of Matching Round

Auction Bazaar

BUYER SIDE

Step 6: Once seller updates the matching round, Go to Match Price Tab & when the Matching Round Starts - Accept/Reject Match Offer

Orders

Match Price 7 Orders 6

AUC00586
Imported Masoor (Grocery)
20/100 MT
EMD (₹ 2000) • Paid
₹2000 /MT
GR NOIDA, Uttar Pradesh, 201310

Scheme PSS
Auction Date 19/06/2025
Match Quantity 80/MT
Seller Name NEELAM SHARMA
Match Price **₹2000/ MT**

Matching Round Ends in • Live

00 Days 00 Hours 01 Minutes 36 Seconds

Reject Accept

Orders

Match Price 7 Orders 7

AUC00586
Imported Masoor (Grocery)
20/100 MT
EMD (₹ 2000) • Paid
₹2000 /MT
GR NOIDA, Uttar Pradesh, 201310

Scheme PSS
Auction Date 19/06/2025
Match Quantity 80/MT
Seller Name NEELAM SHARMA
Match Price **₹2000/ MT**

Matching Round Ends in • Live

00 Days 00 Hours 00 Minutes 48 Seconds

Accepted

Once Counter Offer is Accepted, the provisional order is created

MILESTO... Buyer

Search

AUC00579
Imported Masoor (Grocery)
20/100 MT
EMD (₹ 2000) • Paid
₹1438 /MT
GR NOIDA, Uttar Pradesh, 201310

Scheme PSS (Price Support Scheme)
Auction Date 19/06/2025
Match Quantity 80/MT
Seller Name MILITH PHARMA
Match Price **₹1438/ MT**

Matching Round Ends in • Ended

00 Days 00 Hours 00 Minutes 00 Seconds


Accepted

Chat With Us


Auction Bazaar


BUYER SIDE


Step 7: Go To Orders Tab, to view Provisional Order created & Click on View Button


MILESTO...
Buyer


MAIN


 Dashboard


 Marketplace


 My Trade

 Wallet

 Orders


 Bid History

 User Management

 Issue Management

Orders


Match Price 7 Orders 7



OR00181
Imported Masoor
20 MT (Awarded)
EMD (₹ 2000)
₹ 2000 MT

Auction ID	AUC00586
Lot ID	LOT00099
Seller Name	NEELAM SHARMA
Winning Bid Price	₹ 2000
Total Order Value	₹ 40000
Auction Date	19/06/2025
Order Status	Provisional Order


View



OR00178
Imported Masoor
30 MT (Awarded)
EMD (₹ 7950)
₹ 5300 MT

Auction ID	AUC00580
Lot ID	LOT00099
Seller Name	NEELAM SHARMA
Winning Bid Price	₹ 5300
Total Order Value	₹ 159000
Auction Date	19/06/2025
Order Status	Delivered

View



OR00177
Maize
35 MT (Awarded)
EMD (₹ 2516.5)
₹ 1438 MT

Auction ID	AUC00579
Lot ID	LOT00100
Seller Name	MILITH PHARMA
Winning Bid Price	₹ 1438
Total Order Value	₹ 50330
Auction Date	19/06/2025
Order Status	Delivered


View

Auction Bazaar

BUYER SIDE

Step 8: Once the Order Status is Confirmed, Pay the Remaining Amount via Online or Offline Mode

Dashboard > Order View



OR00216

AUC00700

Sunflower Seed

210 MT (Awarded)

EMD (₹ 3664.5)

₹ 349 MT

NOIDA, Uttar Pradesh, 201309

Scheme

Season

Auction Date

Auction by

PSS (Price Support)

Choose Payment Method

☐ Online Payment

☒ Offline Payment

Bank Details

Bank Name: HDFC Bank

Account Holder: XYZ Pvt. Ltd.

Account Number: 123456789012

IFSC Code: HDFC0001234

UPI ID: xyz@hdfcbank

Please transfer the amount to the above account and upload transaction details below.

Amount Transferred

UTR / Transaction ID

Choose File

No file chosen

Cancel

Submit

Ex-Warehouse

Advance

23063020

ADSAD343

MANJEET AB

Uttar Pradesh

Confirmed

Order Summary

Order Value

73290

GST

0

Mandi Tax

0

Transaction Charges

0

Pending Amount


₹ 69625.5

Pay Now


Auction Bazaar


BUYER SIDE


Step 9: Bidders can add the money in their wallet (Can view details under Credited Section), Withdraw Money from their wallet (Can view details under Withdrawal Section), can view EMD and Payment debited from the wallet (under Debit Section)





MAIN


 Dashboard


 Marketplace


 My Trade


 **Wallet**

 Orders

 Bid History

 User Management

 Issue Management



Available Balance : ₹ 4787

Blocked Balance : ₹ 1966


Add


Credited



Debit

Withdrawal

Transaction




 Export

Transaction ID	Total Amount	Created on	Payment Status	Action
pay_QibgXSYGDVKVSI	30000	06/18/2025, 02:48 PM	<div><div></div>captured</div>	
pay_QijoQaidaajlC6	100000	06/18/2025, 10:45 PM	<div><div></div>captured</div>	

Auction Bazaar

BUYER SIDE

Step 10: Bidders can raise their issue (Payment, order, Auction, Technical etc) under Issue Management



MAIN

Dashboard

Marketplace

My Trade

Wallet

Orders

Bid History

User Management

Issue Management

Total Tickets
2

Issue List

Issue ID	Issue Type	Au
ID00045	Auction	AL
ID00014	Technical	AL

Rows per page: 10

Closed Tickets
0

Processing Tickets
0

Export

Add

d at	Updated at	Status
2025 at 05:25:36 pm	14 July 2025 at 05:25:36 pm	OPEN
e 2025 at 05:49:25 pm	27 June 2025 at 05:49:25 pm	

1

Create Issue

Auction ID *
Select Auction ID

Issue Type *
Select Issue Type

Upload Reference Image
Choose Files No file chosen


Description *
Enter your message here...

Add

Auction Bazaar

Step 11: Seller can view the issues raised by the bidders, and can update the status of the tickets/issues raised after resolving the issue

SELLER SIDE


Auction Bazaar

Dashboard

Warehouse Management

Catalogue

Inventory

Auction

Best Bid

Orders

Payments

Disputes

User Management

Disputes > Dispute List

Total Tickets
29

Open Tickets
19


Resolved Tickets
2

Rejected Tickets
2

Processing Tickets
0

Issue List


Issue ID	Auction ID	Issue Type	Issue Description	Created at	Updated at	Status
ID00050	AUC00707	Payment	dfdgdfg	14 Jul 2025	14 Jul 2025	OPEN
ID00049	AUC00707	Technical	sdfsfd	14 Jul 2025	14 Jul 2025	OPEN
ID00048	AUC00707	Payment	mjk	14 Jul 2025	14 Jul 2025	CLOSED
ID00047	AUC00706	Technical	asad	14 Jul 2025	14 Jul 2025	OPEN
ID00046	AUC00672	Technical	not able to create issue	14 Jul 2025	14 Jul 2025	OPEN
ID00045	AUC00700	Auction	Multiple Order Created // Super H1 Price can not be...	14 Jul 2025	14 Jul 2025	OPEN
ID00044	AUC00718	Technical	MNBV	14 Jul 2025	14 Jul 2025	OPEN



Auction Bazaar

SELLER SIDE


Step 11: Seller can view the issues raised by the bidders, and can update the status of the tickets/issues raised after resolving the issue





MAIN


- Dashboard
- Warehouse Management
- Catalogue
- Inventory
- Auction
- Best Bid
- Orders
- Payments
- Disputes**
- User Management


Disputes > Dispute List

 Total Tickets
29

 Open Tickets
19

 Resolved Tickets
2

 Rejected Tickets
2

 Processing Tickets
0

Issue List

Issue ID	Auction ID	Issue Type	Issue Description	Created at	Updated at	Status
ID00050	AUC00707	Payment	dfdgdfg	14 Jul 2025	14 Jul 2025	OPEN
ID00049	AUC00707	Technical	sdfsfd	14 Jul 2025	14 Jul 2025	OPEN
ID00048	AUC00707	Payment	mjk	14 Jul 2025	14 Jul 2025	CLOSED
ID00047	AUC00706	Technical	asad	14 Jul 2025	14 Jul 2025	OPEN
ID00046	AUC00672	Technical	not able to create issue	14 Jul 2025	14 Jul 2025	OPEN
ID00045	AUC00700	Auction	Multiple Order Created // Super H1 Price can not be...	14 Jul 2025	14 Jul 2025	OPEN
ID00044	AUC00718	Technical	MNBV	14 Jul 2025	14 Jul 2025	OPEN

Auction Bazaar

SELLER SIDE

Step 11: Seller can view the issues raised by the bidders, and can update the status of the tickets/issues raised after resolving the issue

Issue Details

PROCESSING

Issue ID	Auction ID
ID00050	AUC00707
Issue Type	Created at
Payment	14 Jul 2025
updated at	Expected Response Time
14 Jul 2025	24 hours

Description

Write your Resolution details here

Status

Select Status

Select Status

RESOLVED

FAILED

CANCELLED

Update


Buyer Details

Buyer ID	Organization Name
SE00447	MILESTONE
Email ID	Mobile Number
m*****5@gmail.com	*****7898

Issue Description

dfdgdg

Attached Image



Actions

✓

MILESTONE

14 Jul 2025, 06:26 PM

OPEN

✓

NEELAM SHARMA

15 Jul 2025, 01:46 PM

PROCESS

Auction Bazzar

BUYER SIDE

Step 12: Seller/Buyer can add multiple users and can assign each user certain role to allow/restrict those users to take/view specific actions.

The screenshot displays the 'User Management' section of the Auction Bazzar application. The left sidebar contains a menu with 'User Management' highlighted. The main content area shows a 'User List' table and an 'Add User' modal.

User List Table:

User ID	User Name
SU00038	chikara
SU00037	tony
SU00032	Ravikant Mehra

Add User Modal:

User Details
Add User details and necessary information from here.

Full Name *
Enter Full Name

Email Address *
Enter Email Address

Mobile Number *
Enter Mobile Number

Role Type *
Select

User Management Table:

at	Status	Actions
025, 03:24 PM	Active	
025, 03:12 PM	Active	
025, 01:08 AM	Active	

Auction Bazaar

BUYER SIDE

Step 12: Seller/Buyer can add multiple users and can assign each user certain role to allow/restrict those users to take/view specific actions.

MAIN

Dashboard

Marketplace

My Trade

Wallet

Orders

Bid History

User Management

Issue Management

User Management

Users

Roles

Role List

Role Name	Features
Admin	Marketplace My Trade Issue Management
buyer 01	Marketplace My Trade
Executive	Marketplace My Trade Issue Management

User Management > Roles > Add Role

Role and Permissions

Role Name *

Enter Role Name

Modules	Sub Features	Permissions
<input type="checkbox"/> Dashboard	<input type="checkbox"/> Stats <input type="checkbox"/> Metrics	<input type="checkbox"/> Auctions Participated <input type="checkbox"/> Financial Performance
<input type="checkbox"/> Marketplace	<input type="checkbox"/> Future Auction <input type="checkbox"/> Current Auction <input type="checkbox"/> Past Auction <input type="checkbox"/> Quick Auction	<input type="checkbox"/> View <input type="checkbox"/> Participate <input type="checkbox"/> View <input type="checkbox"/> Bid <input type="checkbox"/> View <input type="checkbox"/> Bid <input type="checkbox"/> View <input type="checkbox"/> Bid
<input type="checkbox"/> My Trade	<input type="checkbox"/> Future Auction <input type="checkbox"/> Current Auction <input type="checkbox"/> Past Auction	<input type="checkbox"/> View <input type="checkbox"/> View <input type="checkbox"/> Bid <input type="checkbox"/> View

Permissions

Upcoming.Participate

Ongoing.Bid

Upcoming.Participate

Debit.Create

Credit.Create

Order.Export

Match Price.Export

Match Price.Update

Issue Management.Create

Issue Management.Update

Issue Management.Edit

Issue Management.Export

Issue Management.Create

Issue Management.Update

Issue Management.Edit

Match Price.Update

Issue Management.Create

Issue Management.Update

Issue Management.Edit

Issue Management.Export

Add Role